

Ultra Challenge Series

Cancellation Policy 2019

The following refers to Ultra Challenge 2019 events which are defined as follows:

Isle of Wight Challenge
 London 2 Brighton Challenge
 Chiltern Challenge
 Cotswold Way Challenge
 Peak District Challenge
 Jurassic Coast Challenge
 South Coast Challenge
 Thames Path Challenge
 Thames Bridges Trek
 North Downs 50

Your options upon cancelling are determined by the payment option chosen when you registered, Self Funding, Mixed Funding, or Sponsorship:

SELF FUNDING			
Time	Refund	Deferral	Substituting someone in your place
14 days after registration (cooling off period)	90% (100% minus 10% to cover admin fees incurred)	N/A	N/A
More than 4 weeks until the Challenge	75%	Yes - £0 deferral fee	Yes - £10 substitution fee
Less than 4 weeks until the Challenge	50%	No	Yes - £10 substitution fee



MIXED FUNDING			
Time	Refund available	Deferral	Substituting someone in your place
14 days after registration (cooling off period)	90% (100% minus 10% to cover admin fees incurred)	N/A	N/A
More than 6 weeks until the Challenge	50%	Yes - £0 deferral fee	Yes - £10 substitution fee
Less than 6 weeks until the Challenge	None	Yes - £10 deferral fee upon agreement with the charity to carry over your fundraising & initial reg fee to next year/another event	Yes - £10 substitution fee upon agreement with your charity to transfer fundraising to new person

CHARITY SPONSORSHIP			
Time	Refund available	Deferral	Substituting someone in your place
14 days after registration (cooling off period)	90% (100% minus 10% to cover admin fees incurred)	N/A	N/A
More than 6 weeks until the Challenge	None	Yes - £0 deferral fee	Yes - £10 substitution fee
Less than 6 weeks until the Challenge	None	Yes - £10 deferral fee upon agreement with the charity to carry over your fundraising & initial reg fee to next year/another event	Yes - £10 substitution fee upon agreement with your charity to transfer fundraising to new person

1. If you are eligible for a deferral and wish to defer to another event or an event next year, please do email us and we will take you through next steps.
2. Please email us if you wish to swap someone in for your place.
3. If you register for an event and nominate a charity that we do not yet work with, it is possible that they will not work with us on our 2019 Challenges. If this is the case, refund/deferral terms are as above, and we will always offer for you to change charity (at no charge) or change to a self funded place & pay the difference in registration fee.

